

# ANNUAL REPORT

2016-2017



# ABOUT US

## Our Vision

To be the Catholic Archdiocese of Melbourne's leading provider of high quality disability, specialist education, aged care and retirement living services.

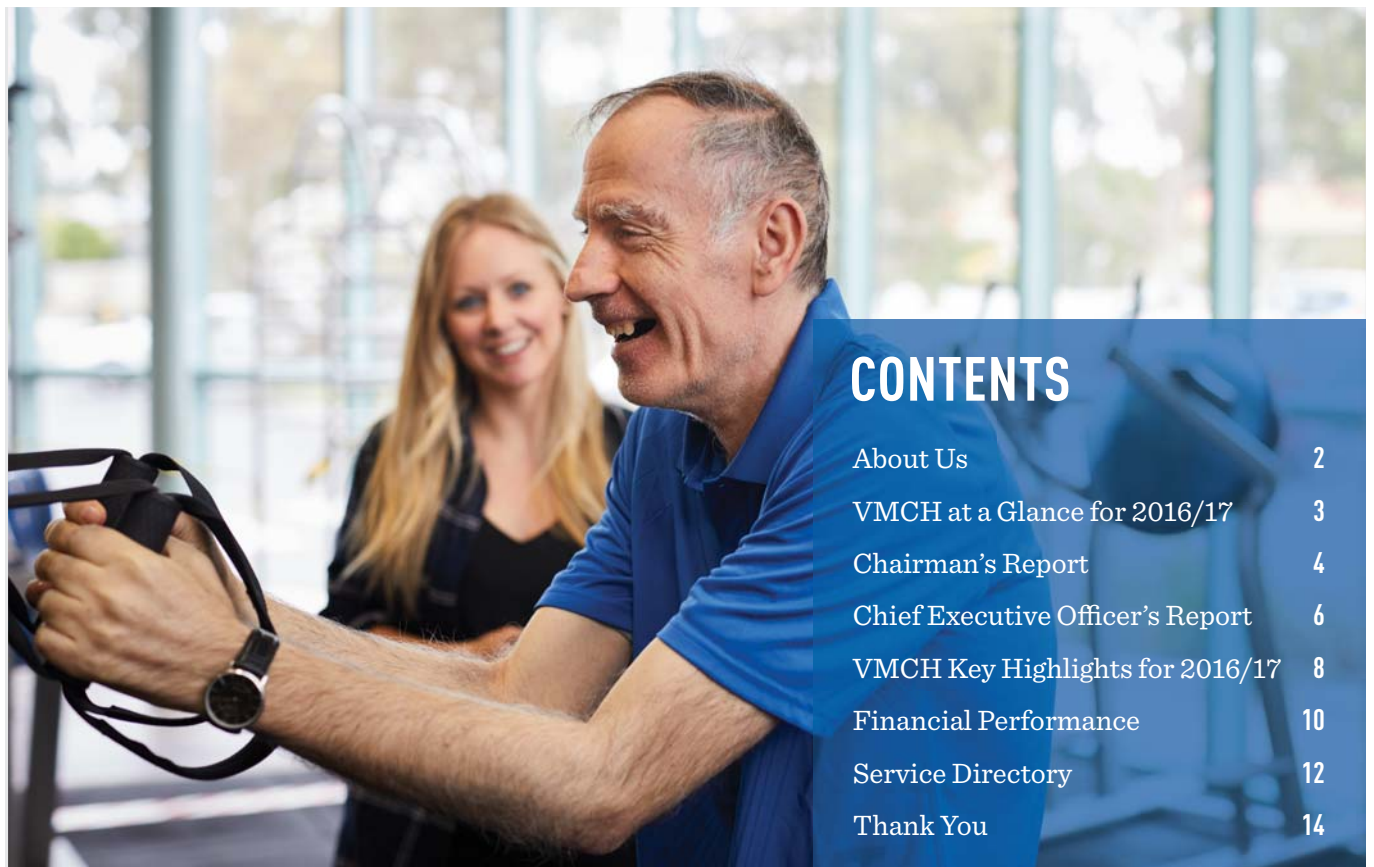
## Our Mission

To continue the caring ministry of Jesus by creating choices, offering hospitality and building inclusive, compassionate and sustainable communities. We are especially committed to people who are disadvantaged and marginalised.

## Our Values

As a Catholic organisation we observe the teachings and practices of the Catholic Church by celebrating the life of individuals and their communities as expressed in their physical, social and spiritual wellbeing.

**RESPECT | COMPASSION | INTEGRITY | COLLABORATION AND PARTNERSHIPS |  
INCLUSION | STEWARDSHIP**








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# VMCH AT A GLANCE FOR 2016/17

Villa Maria Catholic Homes is proud to work in partnership with people of all ages and abilities to achieve their individual goals and dreams, remain connected to their communities and enjoy their independence.

Our 2170 staff members are dedicated to supporting more than 6,800 people across metropolitan Melbourne, regional Victoria and southern New South Wales with residential aged care, affordable housing options, community and home-based senior support, disability, carer and education services.

OUR PEOPLE	CATHOLIC IDENTITY AND MISSION		COMMUNITY SERVICES
<p><b>2170</b> staff supported</p> <p><b>6,800+</b> PEOPLE</p> 	<p><b>14</b> PASTORAL CARE SERVICES</p> <p>supported people across</p> <p><b>36 SITES</b> in affordable housing, aged care and disability services</p>	<p><b>630</b> VOLUNTEERS</p> <p><b>25%</b> of volunteers donated their time to</p> <p><b>4 OP SHOPS</b> and a Warehouse</p>	<p>Supported</p> <p><b>3,710</b></p> <p>people across metropolitan Melbourne, regional Victoria and Southern NSW with allied health, and in-home and carer support</p> 
AGED CARE	RETIREMENT LIVING		DISABILITY SERVICES
<p>Provided</p> <p><b>944</b></p> <p>Residential Aged Care places across</p> <p><b>13</b> LOCATIONS</p> 	<p>Managed</p> <p><b>515</b></p> <p>retirement living apartments/units across</p> <p><b>16</b> LOCATIONS</p> 	<p><b>350</b> AFFORDABLE HOUSING UNITS</p> <p>across</p> <p><b>21</b> LOCATIONS</p>	<p>Supported</p> <p><b>849</b> individuals including</p> <p><b>241</b> children at St Paul's College and Early Childhood Intervention Services (ECIS)</p> 

# CHAIRMAN'S REPORT



Villa Maria Catholic Homes (VMCH) has a long and proud history of providing outstanding care for those in the community who need it most.

Throughout 2016/17 we have continued to strengthen and expand our support in all service areas.

Within Aged Care, a stand-out achievement has been work to complete our Star of the Sea Aged Care Residence in Torquay. Opened in October 2017, the state-of-the-art development offers 96 residents a beautiful, modern and elegant place to call home.

**The Federal Government also expressed its confidence in VMCH as a quality aged care provider, allocating our organisation 256 residential aged care places (10 per cent of the total allocated across Victoria) in its Aged Care Approval Round in May 2017.**

Retirement Living also saw significant expansion. Our Hawthorn retirement community, St Joseph's Mews, officially opened in October 2016. While over in Bacchus Marsh, the third and final stage of our 86-unit development, Providence Village, was completed in early 2017.

It has been a busy year for our Community Services. The opening of three new regional sites has extended our reach to some of the most isolated and vulnerable older people in our community. We also launched a unique mobile therapy service, the STAY bus, for seniors across regional Victoria in May 2017.

VMCH has continued to provide outstanding support for people with a disability. In February this year, our specialist school St Paul's College celebrated its 60th anniversary. Initially founded as St Paul's School for the Blind in 1957, it now provides education and support to around 60 children with a range of disabilities. Likewise, VMCH's permanent residence for young people with a significant acquired brain injury, Austin Street, celebrated its sixth birthday in August 2016. Developed under the government's 'My future my choice' initiative, it is the only home of its kind in Victoria and was the first of only two such residences in the nation.

VMCH continues to operate within a complex and constantly changing policy environment. We welcome many of these changes, particularly where it provides our clients more choice, however it does require significant changes to how VMCH operates. Since February 2017, our Community Services has been working in a more competitive environment following the introduction of Consumer Directed Care, or CDC, which sees consumers have more control over the services they receive. The National Disability Insurance Scheme (NDIS), which began its full Victorian rollout in July 2016, also gives people with a disability more choice and control over how, when and where their supports are provided.

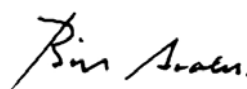
The merger process of Villa Maria and Catholic Homes continued during the year, with the further introduction of improved systems and processes.

VMCH has continued to strengthen its leadership and management capability. In September 2016, we said farewell to CEO Greg Pullen, who retired after four years with VMCH, and welcomed Sonya Smart, former CEO at Catholic Homes Incorporated in Perth.

We also continued with strong financial management and in the FY2016/17, produced a net surplus of \$4.2m and an increase in the value of our total assets to \$794.5m.

**This strong financial performance has enabled VMCH to continue to invest in important areas of unmet need. Earlier this year we built on our commitment to provide affordable housing for older, low-income individuals with the release of 14 new affordable housing units in Mentone.**

I would like to thank my Board colleagues, CEO Sonya Smart and her executive team, all staff and volunteers at VMCH, our generous donors and supporters, His Grace, Archbishop Denis Hart, the Catholic Archbishop of Melbourne, and his staff, for their ongoing support, and in particular, Mr Francis Moore, for his support and guidance.



**Bill Scales, AO**  
*Chairman - VMCH*

## **IN TOTAL, VMCH PROVIDES AFFORDABLE INDEPENDENT ACCOMMODATION AT 21 LOCATIONS THROUGHOUT MELBOURNE FOR AROUND 380 PEOPLE.**

For VMCH, the future presents further opportunities for extending the breadth of our core services and we look forward to sharing our achievements with you during the remainder of 2017, and beyond.



*Pictured: New Mentone affordable housing units.*

# CHIEF EXECUTIVE OFFICER'S REPORT



Since commencing with Villa Maria Catholic Homes (VMCH) on the 1st of February 2017, I have been both impressed and humbled by the commitment and compassion of the organisation in its care for some of the most vulnerable people in our community. It has been encouraging to see services and staff focused on supporting all people to achieve and enjoy their independence.

I am proud to lead a team of 2,100-plus staff members who are dedicated to providing the most genuine and high quality care and support possible. This year marks the second anniversary of the combined Villa Maria Catholic Homes and an incredible amount of operational work has been done to ensure the smooth transition continues, as well as continued preparation for the changing future of care services in Australia.

This year we undertook an organisation-wide Employment Engagement Survey to check in with our staff and see how they are working within the new VMCH. It was pleasing to note that we scored above average for staff levels of work satisfaction and commitment.

At VMCH we recognise that to continue to provide quality services and care, we need to support staff with the best training and work tools possible. This year we launched an accessible online learning portal, iLearn, as well as a new document management system; a single SharePoint library holding all new VMCH policies, procedures, work instructions, forms and templates.

VMCH is working hard to ensure we provide an environment that values people and their contribution to the community. We have commenced training in the Montessori approach to care across our aged, community and disability services. Long associated with children's education, this approach reminds us to create environments and opportunities for people to make valuable contributions to their communities. The first round of staff to graduate from the Montessori training did so in June 2017 and we will continue to educate staff and build caring communities that support people to be independent and have choice.

**Significant external policies and reforms have had an impact on VMCH over the previous 12 months, and we have risen to the challenge of meeting these changes while remaining responsive to our communities and sustainable as an organisation.**

We welcome the more competitive environment in which parts of our Community Services and Disability Services operate. These changes mean more choice and control for the people we support. We have adapted our service delivery, where appropriate, to reflect these changes, as well as support our clients, through the introduction of a National Disability Insurance Scheme (NDIS) Project Team and a series of free NDIS workshops.

**MUCH OF WHAT WE DO WOULD NOT BE POSSIBLE WITHOUT SUPPORT FROM OUR DEDICATED 630-STRONG VOLUNTEERS AND PHILANTHROPIC COMMUNITY.**

**I thank our volunteers for their valuable gift of time, and our supporters and donors, for helping see life-enhancing initiatives and projects come to fruition, including our ‘Teach and Tumble’ appeal, which raised \$140,000 for new educational toys, digital resources and equipment for our Early Childhood Intervention Service.**

Finally, I would like to thank the Board of Directors, Executive Team and all staff members of VMCH for their commitment to the organisation. I’d also like to acknowledge the ongoing support and guidance of His Grace, Archbishop Denis Hart, Vicar General Monsignor Greg Bennet, the Episcopal Vicar for Health, Aged and Disability Care Monsignor Tony Ireland, the Executive Director Administration for the Archdiocese of Melbourne Francis Moore, and his staff, as well other agencies of the Archdiocese, who support us in so many ways.



**Sonya Smart**  
Chief Executive Officer

*Pictured: Our Art After Dark fundraising event and annual volunteer celebrations.*



# VMCH KEY HIGHLIGHTS FOR 2016/17



## Celebrating 60 years of inclusive education

Around 200 past and present students, teachers and supporters of VMCH's specialist school, St Paul's College, came together to celebrate its 60th anniversary in February 2017.

And while a lot has changed over the years, many things remain the same. Wonderful community support, dedicated teachers and innovative programs continue as the hallmarks of this unique and much-loved school.

*Pictured: Past students (from left) Ron McCallum, Bill Jolley, Sheilah Blanchfield, Peter Walsh and founding teacher Bill Hollingan.*



## Appeal set to change lives

VMCH's major fundraising appeal for 2017, Teach and Tumble, has raised \$140,000 to buy new toys, digital resources and equipment for about 150 children who use our Early Childhood Intervention Service (ECIS) in Kew.

Birth to eight years is a critical period of learning and communication, and these new resources will help give young children every opportunity to thrive.

*Pictured: Joshua, who attends ECIS, and his mum Catherine Devine, shared their family's journey as part of the appeal.*



## Quality affordable housing for seniors

VMCH has eased the burden for low-income earners in Mentone by opening 14 new units as part of its affordable housing program.

The homes, next to 21 existing units in Mitchell Street, build on VMCH's long history of offering affordable accommodation to vulnerable and advantaged people.

*Pictured: Pensioners, Ewald and Cheril Seidel, recently moved into one of the Mentone units. They had been renting for many years and are happy to now have secure accommodation.*





## Retirement community strengthens parish ties

St Joseph Mews in Hawthorn officially opened in October 2016.

The modern and elegant 69-apartment retirement development is a standout in the Boroondara area.

VMCH was proud to restore an existing school building and Catholic church, built in 1854, as part of the development, which 98 residents now call home.

*Pictured: The blessing of St Joseph's Mews retirement community, Hawthorn, was performed by the Most Reverend Denis Hart, Archbishop of Melbourne.*



## Reaching out to isolated seniors

VMCH was thrilled to launch its Victorian-first 'STAY' bus in May 2017.

This unique mobile initiative supports seniors in regional Victoria by bringing allied health and therapeutic services directly to them.

The bus forms part of an expansion of VMCH's Community Services across regional Victoria, aimed to keep seniors happy, healthy and independent for as long as possible.

*Pictured: Federal Member for Murray, Damian Drum, and VMCH Operations Manager of Allied Health, Jo-Ann Peterson, cutting the ribbon at the Shepparton launch of the VMCH STAY bus.*



## Arts in Action wins CHA award

The innovative VMCH Arts in Action program formed in early 2016 to meet the needs of aged care residents who wanted to give back to others.

Around 20 seniors joined together to create 800 craft items used in 172 Christmas hampers, put together by VMCH staff and distributed to those accessing VMCH services. The program won a Catholic Health Australia (CHA) award in mid 2017.

*Pictured: Seniors creating crafts for hampers.*

# FINANCIAL PERFORMANCE

Villa Maria Catholic Homes reported a net surplus of \$4.2m for 2017. Our net surplus in 2016 of \$32.3m was larger, but included \$31.5m of income from revaluing our investment properties following the successful completion in 2016 of a large retirement living development. Net gains on the revaluation of our investment properties in 2017 were \$1.6m.

Excluding revaluation gains, our net operating surplus for 2017 was \$2.6m, which is an increase of \$1.6m over 2016.

## Revenue

Total revenue was \$158.8m, an increase of \$16.4m over 2016. Contributions to this from our business operations were \$76.1m from Residential Aged Care, \$30.6m from Community Services, \$27.9m from Specialist Education and Evolving Disability Services, \$16.7m from Retirement Living, and \$7.4m from interest income and fundraising activities.

Our main source of funding for our business operations remains the Australian government, through funding of aged care places, home care packages and, following the recent introduction of the National Disability Insurance Scheme (NDIS), disability services. The introduction of NDIS, and increased revenue from home care packages, resulted in an increase of \$9.6m in Australian government grants. State government grants decreased by \$1m, reflecting the move away from state funding of disability services to the new NDIS.

Property income from our retirement living operations also increased significantly, reflecting growth in this business as new communities became operational.

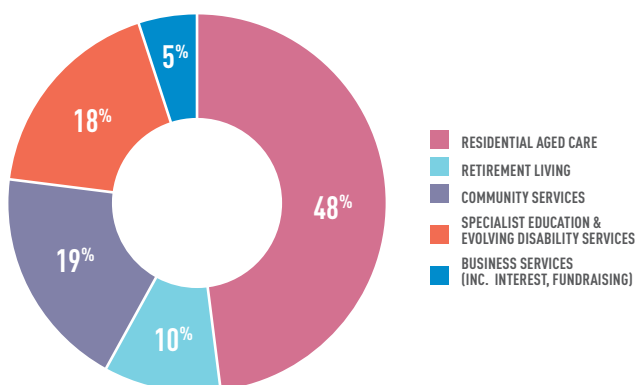
## Expenses

Total expenses were \$156.1m, an increase of \$14.6m over 2016. Payments to staff contributed the majority of these costs, increasing by \$9.1m over 2016. Other significant areas of cost were \$17.8m for delivery of services to our residents and clients, \$11.6m in property related expenses (including rates and taxes, repairs and rent), depreciation impairment, and amortisation expenses of \$8.0m, and other expenses of \$15.4m, including marketing, donations, technology, admin and project costs.

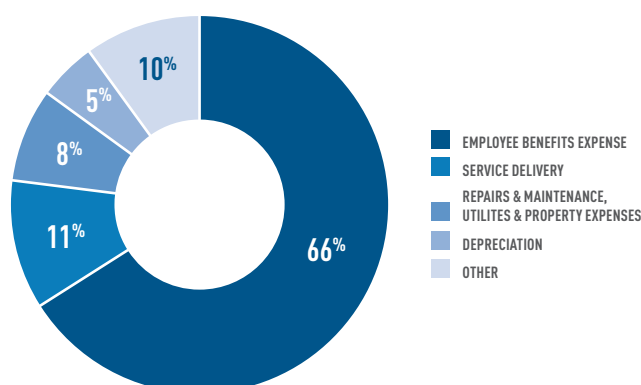
We continue to invest in various activities associated with establishing appropriate systems and processes to support our growth, covering information technology, operating and accounting systems, and personnel and cultural areas.

Villa Maria Catholic Homes' total assets as at 30 June 2017 were \$794.5m, which included property, plant and equipment of \$355.9m and \$310.9m of investment properties. Total assets have increased by \$55.3m during the year following completion of projects and the acquisition of land for future development activities. Total net assets were \$379.5m.

REVENUE BY SOURCE %



EXPENDITURE BY SOURCE %



	<b>2017</b>	<b>2016</b>
	<b>\$000</b>	<b>\$000</b>
<b>REVENUE</b>		
Australian Government Grants	85,400	75,775
State Government Grants	25,134	26,197
Fees	23,632	21,339
Property Revenue	14,320	10,628
Fundraising and Bequests	4,073	3,625
Other	6,210	4,808
<b>Total Revenue</b>	<b>158,769</b>	<b>142,372</b>
<b>EXPENDITURE</b>		
Employee Benefits Expense	103,305	94,167
Service Delivery	17,812	15,006
Repairs & Maintenance, Utilities & Property Expenses	11,598	10,318
Depreciation, Impairment & Amortisation	8,084	8,390
Other	15,363	13,624
<b>Total Expenditure</b>	<b>156,162</b>	<b>141,505</b>
<b>NET OPERATING SURPLUS/(DEFICIT)</b>	<b>2,607</b>	<b>867</b>
Gain on fair value of investment property	19,089	38,466
Fair value of leasehold premiums	(17,471)	(6,995)
<b>NET SURPLUS/(DEFICIT)</b>	<b>4,225</b>	<b>32,338</b>
<b>TOTAL ASSETS</b>	<b>794,483</b>	<b>739,194</b>
<b>TOTAL LIABILITIES</b>	<b>415,004</b>	<b>363,972</b>
<b>TOTAL MEMBERS' FUNDS</b>	<b>379,479</b>	<b>375,222</b>

In the coming year we are expecting to earn total revenue of \$160m. We also have an active program of development underway to deliver growth across all our business units, supported by our strong balance sheet.

# SERVICE DIRECTORY

## CENTRAL OFFICE

486 Albert Street,  
East Melbourne 3002  
PO Box 134  
East Melbourne 8002

**T:** (03) 9926 2000

**T:** 1800 036 377

**vmch.com.au**

## SPECIALIST EDUCATION AND EVOLVING DISABILITY SERVICES – SEEDS

### NDIS SUPPORT

486 Albert Street,  
East Melbourne 3002  
**T:** 1800 798 921

### SEEDS REGIONAL

72B Mair Street,  
Ballarat East 3350  
**T:** (03) 8595 2497

### RESPONSE AND ASSESSMENT

355 Stud Road (Building B),  
Wantirna South 3152  
**T:** 1800 798 921

### GATEWAY SERVICES

#### (Adult Day Options)

13 Fernhurst Grove  
Kew 3101  
**T:** (03) 9855 7650

535-537 High Street Road,  
Mount Waverley 3149  
**T:** (03) 9803 0999

355 Stud Road,  
Wantirna South 3152  
**T:** (03) 9800 7241

### SUPPORT COORDINATION

#### All Metropolitan Regions

13 Fernhurst Grove,  
Kew 3101  
**T:** (03) 9855 7623

### DIRECT CARE

#### All Metropolitan Regions

13 Fernhurst Grove,  
Kew 3101  
**T:** (03) 9855 7623

### FLEXIBLE RESPITE

#### Eastern Metropolitan Region

355 Stud Road,  
Wantirna South 3152  
**T:** (03) 9855 6622

### ASHWOOD OUTSIDE SCHOOL HOURS CARE

**Ashwood School**  
Montpellier Road,  
Ashwood 3147  
**T:** (03) 9837 6618

### OUTER ENCOUNTERS OUTSIDE SCHOOL HOURS CARE

Unit 2, 3 Roland Ave,  
Mt Evelyn 3796  
**T:** (03) 9736 1476

### KEW OUTSIDE SCHOOL HOURS CARE

13 Fernhurst Grove  
Kew 3101  
**T:** (03) 9855 7741

### OVERNIGHT RESPITE – ADULTS

12 Porter Road,  
Heidelberg Heights 3081  
**T:** (03) 9455 1921

### OVERNIGHT RESPITE – CHILDREN

**Croydon 3136**  
**T:** (03) 9723 8173

**Kew 3101**  
**T:** (03) 9855 2986

**Lilydale 3140**  
**T:** (03) 9739 7752

**Wheelers Hill 3150**  
**T:** (03) 9561 5107

### SHARED SUPPORTED ACCOMMODATION

**Bayswater**

**Braybrook**

**Bulleen**

**Camberwell**

**Cheltenham**

**Endeavour Hills**

**Highett**

**Moorabbin**

**Nunawading**

**Taylors Lakes**

**Wantirna**

### EARLY CHILDHOOD INTERVENTION SERVICES

13 Fernhurst Grove  
Kew 3101  
**T:** (03) 9855 7850

### ST PAUL'S COLLEGE

13 Fernhurst Grove  
Kew 3101  
**T:** (03) 9855 7700

### ACCOMMODATION FOR PEOPLE WITH ABI

**Austin Street**  
Austin Street, Alphington 3078  
**T:** (03) 9224 8200

### RESIDENTIAL AGED CARE

### ADMISSIONS

**1300 845 526**

### Berwick

89-93 Avebury Drive, Berwick 3806  
**T:** (03) 9796 2944

### Bundoora

1424-1428 Plenty Road, Bundoora 3083  
**T:** (03) 9467 9011

### Corpus Christi

80 Clayton Road, Clayton 3168  
**T:** (03) 9542 6500

### John R Hannah

68 Wattle Grove, Mulgrave 3170  
**T:** (03) 9562 3575

### Justin Villa

2 Caravan Street, Balwyn 3103  
**T:** (03) 9816 0111

### O'Neill

101 Lewisham Road, Prahran 3181  
**T:** (03) 9529 1059

### Providence

9 Griffith Street, Bacchus Marsh 3340  
**T:** (03) 5310 6777

### Shanagolden

153-177 Webster Way, Pakenham 3810  
**T:** (03) 5945 3700

### St Bernadette's

17 Park Drive, Sunshine North 3020  
**T:** (03) 9310 1000

### St Catherine's

1 Clayton Road, Balwyn 3103  
**T:** (03) 9857 9488

### Star of the Sea

1290 Horseshoe Bend Road, Torquay 3228  
**T:** (03) 8593 8441

### Wantirna

355 Stud Road, Wantirna South 3152  
**T:** (03) 9800 7220

### Willowbrooke

9A Willow Road, Upper Ferntree Gully 3156  
**T:** (03) 9758 3478

### RETIREMENT LIVING

#### Athelstan Apartments

450 Camberwell Road,  
Camberwell 3124  
**T:** (03) 9809 1231

#### Barnsbury Apartments

(Managed By VMCH)  
27-29 Barnsbury Road,  
Deepdene 3103  
**T:** (03) 9816 1100

### **Corpus Christi Village**

Community Centre,  
Music Drive,  
Clayton 3168

**T:** (03) 8581 0600

### **Parkview**

(Managed By VMCH)  
4 Henry Street,  
Eltham 3095

**T:** (03) 9926 2000

### **Providence Village**

7 Griffith Street,  
Bacchus Marsh 3340

**T:** (03) 5310 6600

### **Shanagolden Village**

153-177 Webster Way,  
Pakenham 3810

**T:** (03) 5945 3800

### **St Joseph's Mews**

108 Denham Street,  
Hawthorn 3122

**T:** (03) 9291 5300

### **St Joseph Place**

23 Burnell Street,  
Brunswick West 3055

**T:** (03) 9926 2000

### **St Thomas Close**

160 Mckean Street,  
Fitzroy 3068

**T:** (03) 9926 2000

### **St Thomas' Village**

259 Diamond Creek Road,  
Greensborough 3088

**T:** (03) 9422 4040

### **Star of the Sea Village**

1 Headland Drive,  
Torquay 3228

**T:** (03) 5264 3500

## **AFFORDABLE HOUSING**

### **Admissions**

486 Albert Street,  
East Melbourne 3002

**T:** (03) 9926 2000

## **COMMUNITY SERVICES**

### **HOME CARE PACKAGE PROGRAM**

**1300 650 615**

### **South East**

#### **(Metro & Gippsland)**

2/4 Stephenson Street,  
Pakenham 3810

25 Main Street,  
Pakenham 3810

### **North East**

#### **(Metro)**

355 Stud Road,  
Wantirna South, 3152

### **Regional & Metropolitan West (Grampians, Barwon, Metro West)**

72B Mair Street,  
Ballarat East 3350

### **Regional North**

#### **(Hume, Loddon Mallee, Riverina)**

213 Wyndham Street,  
Shepparton 3630

## **HOME SUPPORT AND CARER PROGRAMS**

**1300 971 720**

355 Stud Road,  
Wantirna South 3152

- Carer Support Services
- Dementia Support Services
- Assistance with Care and Housing for the Aged

213 Wyndham Street,  
Shepparton 3630

27-29 Faithfull Street,  
Wangaratta 3677

- HACC Emergency Response Hume
- Community Based Carer Support Services
- Commonwealth Respite

## **CARER SERVICES CENTRES**

**1800 052 222** (24 Hours)

\* Australian Government.

- Young Carer Mentor Program

57 Girdlestone Street, Ararat 3377

- Carer Support Grampians
- DSS Mental Health Respite Grampians
- Individual Support Packages

## **LIFESTYLE AND RESPITE SERVICES**

### **White Road Activity & Respite Centre**

13 White Road,  
Wantirna South 3152

**T:** (03) 9800 7210

### **Multicultural Wellness Centre**

355 Stud Road  
Wantirna South 3152

**T:** (03) 9800 7260

### **Carinya Respite Service**

8 Palmerston Road,  
Lysterfield 3156

**T:** (03) 9752 7700

### **South East Flexible Respite Services - Shanagolden**

153-177 Webster Way,  
Pakenham 3810

**T:** (03) 5945 3838

### **Kialla House Respite Service**

84 Waranga Drive,  
Kialla 3631

**T:** (03) 5832 8444

### **St Bernadette's Respite Services**

17 Park Drive,  
Sunshine North 3020

**T:** (03) 9310 8479

## **ALLIED HEALTH AND NURSING**

355 Stud Road,  
Wantirna South 3152

**T:** 1300 919 850

- VMCH Rehabilitation Centre
- Wellbeing Services
- Specialist Aged Care Nursing
- HomeFirst Support Program
- Dementia Consultancy Service

## **VILLA MARIA DIRECT**

**1300 484 552**

355 Stud Road,  
Wantirna South 3152

- Direct Care
- VMCH Telecare

## **OPPORTUNITY SHOPS**

6/14F Station Street,  
Bayswater 3153

**T:** (03) 9729 0986

184 Canterbury Road,  
Heathmont 3135

**T:** (03) 9729 3182

Shop 19, 348 Mountain Highway,  
Wantirna 3153

**T:** (03) 9729 2294

Mountain Gate Shopping Centre,  
Shop 16, 1880 Ferntree Gully Road

Ferntree Gully 3156

**T:** (03) 9758 0174

Op Shop Warehouse  
355 Stud Road,  
Wantirna Sth 3152

**T:** (03) 9800 7207

## **VOLUNTEERING SERVICES**

486 Albert Street,  
East Melbourne 3002

**T:** (03) 9926 2000

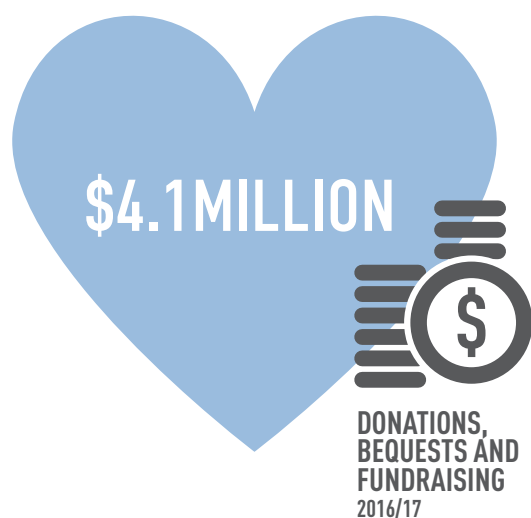
# THANK YOU TO OUR GENEROUS VMCH COMMUNITY

The generous spirit of the public, our volunteers, sponsors, corporate partners and donors continues to astound us. We greatly value their offer of time, expertise and funds to help us build inclusive, compassionate and sustainable communities.

We remain grateful to those who remembered VMCH in their Wills and from whom we received bequests.

To all the individuals and organisations who supported us through the year, we thank you. In particular we thank Walter Dodich who ran in the Melbourne Marathon in October 2016, the students at St Columba's College in Essendon and students from Trinity Grammar School in Kew who all raised funds for our specialist school, St Paul's College.

Ongoing support from the philanthropic community has enabled many of our vital projects and programs, such as the **Young Carer Mentor Program**, to develop and thrive. A special mention to Menzies Aviation, Lorenzo & Pamela Galli Charitable Fund, M & B Fennessy Endowment Fund, RC & EM Bennett Trust, Killen Family Foundation, Jonamare Foundation, Bell Charitable Foundation, Brother Gerard Trust, H & J Bennetto Family Trust, Lord Mayor's Charitable Fund, Magistrates Court of Victoria and the William Angliss Charitable Fund.



## Fundraising activities and events

Our major fundraising appeal for the year, **Teach and Tumble**, raised \$140,000 to buy new toys, digital resources and equipment for young children with additional needs.

People who attended VMCH's annual **Art After Dark fundraiser** in June, supported Teach and Tumble to the tune of more than \$50,000. They bought artwork, items from the silent auction and made generous donations.

Supporters of VMCH have also donated generously to the cause after reading about the campaign in Seasons magazine and in the local media. VMCH also received support from trusts for this appeal.

Special thanks goes to our partners and sponsors for supporting the Art After Dark fundraising gala: Lexus Blackburn, Access Health and Cura Pharmacy.

Melbourne turned on stunning spring weather for the **VMCH Charity Golf Day** at the Southern Golf Course in Keysborough on October 14, 2016. 122 players across 31 teams enjoyed perfect golfing conditions.

This key VMCH fundraiser raised \$80,000 for our **'Make a Splash' appeal**. This was an outstanding result and the highest amount ever raised through our golf charity event. All funds have gone directly towards the renovation of the warm-water pool at our specialist school, St Paul's College in Kew.

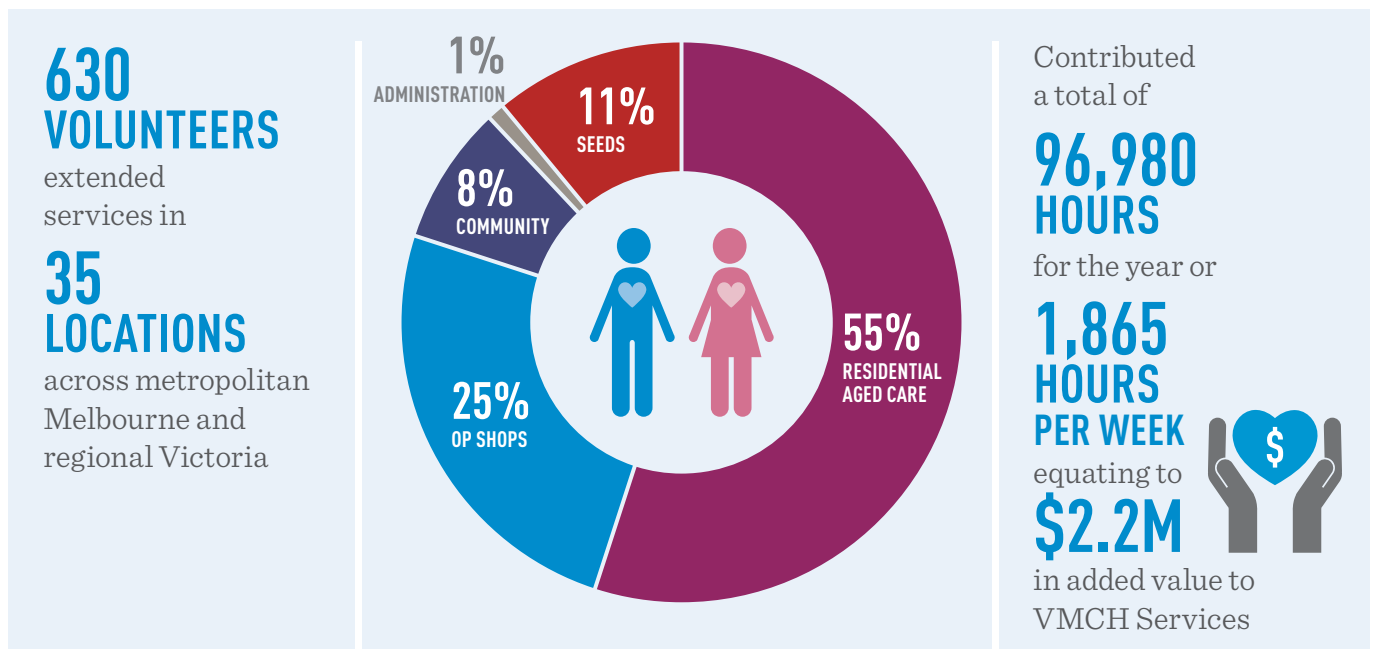


*Pictured: Corporate golfers at our VMCH Charity Golf Day.*

## Valuing our volunteers and staff

We would like to thank our **630 loyal volunteers** who generously gave their time and talents to enhance the lives of others in our aged care residences, opportunity shops, corporate services, community programs and disability services, contributing an astounding total of 96,980 hours for the year.

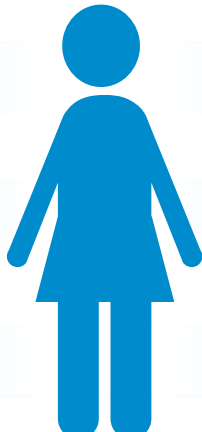
We celebrated National Volunteer Week 2017 with an annual luncheon at the iconic Melbourne Town Hall, in which over 300 volunteers attended. This special occasion was to acknowledge the significant contribution our volunteers make to the organisation.



We would also like to celebrate and acknowledge the contribution of **197 VMCH staff members** through their significant years of service.

### 197 STAFF MEMBERS CELEBRATED THEIR SIGNIFICANT YEARS OF SERVICE AT VMCH

NO. OF STAFF	YEARS OF SERVICE
2	25
6	20
30	15
34	10
125	5



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**Join the conversation**



## **Acknowledgement of Country**

Villa Maria Catholic Homes acknowledges the traditional custodians of this land and pays respect to the cultural heritage, customs and beliefs of all Indigenous people.

**Villa Maria Catholic Homes**  
**ABN 32 004 364 103**

Disclaimer: The information in this Annual Report has been prepared by Villa Maria Catholic Homes (VMCH). While every effort has been made to ensure accuracy, VMCH accepts no responsibility for any loss or inconvenience caused by reliance on the information set out in this Annual Report. Please contact us if you require detailed information about any of our services. Printed December 2017.