## Welcome to VMCH O'Neill House

101 Lewisham Road North, Prahran

Welcome to VMCH O'Neill House, a compassionate and nurturing aged care home that offers specialist end-of-life care. Set in the central suburb of Prahan, the intimate home comprises of 22-beds in a thoughtfully designed home-like environment.

We understand that choosing palliative care is a deeply personal and often difficult decision. Our compassionate team is dedicated to making sure each resident is comfortable and receives excellent care.

At VMCH O'Neill House, we're here to support residents and their families every step of the way.

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#### Your home

O'Neill House has been designed to ensure family and friends can maintain their caring role in home-like spaces, supporting activities that bring meaning, connection and enjoyment.

- Large, tastefully designed rooms with private ensuites
- Loved ones can book the spacious self-contained apartment to stay close overnight
- Soothing Japanese garden with a beautiful water feature
- Feel pampered at our on-site salon
- Communal areas for socialising and spending quality time with family and friends
- O'Neill House is pet-friendly so enjoy visits from furry friends
- Tranquil, light-filled chapel for group services and individual reflection.





#### Holistic health and wellbeing

With the principles of person-centered care underpinning all that we do, our aim is to provide exceptional assistance and support, ensuring that residents are treated with utmost dignity and respect.



- A specialist palliative care nurse to provide support
- A 24-hour team of experienced registered nurses to oversee your care and wellness
- A compassionate team of Personal Care Assistants to support daily living
- On-site allied health services including physiotherapy, podiatry and dietetics
- Enthusiastic volunteers committed to making a difference to the lives of residents.

#### Lifestyle and entertainment

Our team of staff and volunteers are passionate about developing fun and interesting activities. At VMCH O'Neill House, we offer an exceptional lifestyle program, tailored to individual interests and needs.

- Vibrant lifestyle program with physical, musical, sensory and engagement activities
- Music therapy to help ease your end of life journey
- Hands-on fun with cooking, crafts, games and gardening
- Dog therapy program to improve social connections and emotional health.













### Dining experience

Delivering good food starts with a motivated team in the kitchen. Our qualified chef is committed to serving nutritious, delicious food that looks and tastes terrific.

- Main meal and dessert are served at lunch and dinner with an entree additionally offered at dinner
- Refreshing drinks menu including beer and wine
- Scrumptious sweets served for morning and afternoon tea
- Optional extras such as sandwiches, salads or light meals made to order
- Private dining room available for meals with family and friends
- Culturally diverse menu and adaptations for special diets and intolerances.

### The VMCH Way

You may have heard of the Montessori approach to Aged Care; principles that support older people to live with independence, autonomy, and engage in meaningful occupations. Here at VMCH, we have adopted The VMCH Way – an innovative methodology, based on Montessori principles, designed to support individuals in palliative care.

We provide gentle support and care while also encouraging individuals to participate in daily activities in ways that are meaningful and appropriate for them. This helps foster a sense of purpose, connection and dignity. We invite family, friends and staff to get involved; working together to ensure the very best outcomes.





### Pastoral Care

Our pastoral care service is designed to help residents settle into VMCH O'Neill House, and to support families emotionally and spiritually. Soon after your arrival, one of our friendly Pastoral Care Practitioners will spend time getting to know you, helping to ease any worries and learning about your personal and spiritual interests.

You don't need to be Catholic to join VMCH
O'Neill House or to access our pastoral care
program. Our team welcomes people from
diverse cultures and faiths and considers it a
privilege to care for those who put their trust in us.

# Why families choose VMCH O'Neill House

- Fully accredited by the Aged Care Quality Standards
- Specialist palliative care to support you
- Experienced, qualified, and compassionate staff
- Home-like atmosphere, lovely large rooms
- · Personalised care and support
- · Delicious chef-prepared meals
- Self-contained apartment for loved ones to stay overnight



- Enjoy a little pampering at our on-site hair salon
- Pastoral care, Mass, rosary and other religious services in our peaceful chapel
- · Picturesque gardens and courtyards
- Dedicated volunteers.

#### Where else can you find us?

Corpus Christi, Clayton
John R Hannah, Mulgrave
O'Neill House, Prahran
Providence, Bacchus Marsh
Shanagolden, Pakenham
St Bernadette's, Sunshine North
St Catherine's Balwyn

Star of the Sea, Torquay
VMCH Ashwood, Ashwood
VMCH Berwick, Berwick
VMCH Bundoora, Bundoora
VMCH Wantirna, Wantirna
Willowbrooke, Upper Ferntree Gully

Click here to find out more about VMCH O'Neill House.



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The information in this brochure has been prepared by VMCH (Villa Maria Catholic Homes) as a general guide to our services and operations. While every effort has been made to ensure accuracy, VMCH accepts no responsibility for any loss or inconvenience caused by reliance on the information set out in this brochure. Please contact us if you require detailed information about any of our services. June 2025.

As a Catholic organisation, VMCH is committed to providing compassionate care in a nurturing environment to all residents and clients. VMCH does not support and will not facilitate Voluntary Assisted Dying.

