

# VMCH CHSP Fee Schedule

The Commonwealth Home Support Programme (CHSP) is an Australian Government-subsidised programme aimed at helping frail, older people to stay living independently at home and in their community. Once you have been assessed through My Aged Care and deemed eligible for CHSP funding, you will be able to access these services and pay a contribution towards the cost of your care.

## CHSP Fee Schedule – effective 1 July 2023 - 30 June 2024

Service Type		Rates
<b>Domestic assistance</b>	Assistance with cleaning your home and/or unaccompanied shopping	\$4.50 per hour
<b>Personal care</b>	Assistance with personal care such as showering	\$4.50 per hour
<b>Flexible respite (excluding transport)</b>	Assistance with respite for you or your carer either within the home or out of the home	\$4.50 per hour
<b>Individual social support</b>	Visiting and accompanied activities such as shopping	\$4.50 per hour
<b>Centre-based respite</b>	Social activities with our local respite groups	\$5 per session
<b>Social support group</b>	Social activities with our local multicultural wellness groups	\$5 per session
<b>Allied health services</b>	Includes physiotherapy, dietician support, speech pathology, exercise physiology, nursing, occupational therapy and podiatry	\$12 per session Podiatry - \$15 per session
<b>Occupational therapy assessments</b>	In-home assessments	\$20 per session
<b>Allied health groups</b>	Group-based programs at our local clinics	\$7 per session
<b>Allied health zoom sessions</b>	Online Zoom sessions	\$7 per session
<b>Private transport fee (not funded by CHSP)</b>	For services requiring transport, you must fund kilometre privately	\$1.31 per km



Office hours - Monday to Friday, 9am to 5pm  
 New enquiries: 1300 650 615 (option 1) or [hello@vmch.com.au](mailto:hello@vmch.com.au)  
 Existing consumers: 1300 650 615 (option 3) or [CHSPTeam@vmch.com.au](mailto:CHSPTeam@vmch.com.au)  
 Allied health enquires: 1300 919 850 or [VMCH\\_AlliedHealth@vmch.com.au](mailto:VMCH_AlliedHealth@vmch.com.au)

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## General information

- A minimum one-hour charge applies to all services
- Services are available Monday to Friday, 8am to 5pm (excluding public holidays)
- The schedule of fees is reviewed at the beginning of each financial year and is subject to change at any time. Four weeks' notice will be provided.

## Payment/charges

Consumers will be invoiced at the completion of each month. Invoices will be posted and payment can be made by direct debit or via the payment method located on the invoice.

Payments not made within this time frame and/or non-payment of fees will be managed in accordance with the VMCH Fee and Debtor Management Policy and Procedure.

Clients experiencing a change in financial circumstances or financial hardship may apply for fee reduction or waiver. Please discuss this with our VMCH CHSP team.

## Leave/cancelling a service

Please note that 48 hours notice is required if you need to cancel or temporarily suspend your service. Failure to provide notice will result in charges up to the full value of the service.

## Out-of-pocket expenses

Certain activities may include additional out-of-pocket expenses (e.g. meals, purchase of equipment, dressings). All additional out-of-pocket expenses will be clearly communicated prior to delivery of the service.

## Contact us

Contact us to check which services are available in your local area. It's important to us that you receive the right services to suit your needs. Please contact us at any time to discuss making any changes to your services.



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